

## LIMITED WARRANTY

UV Pure Technologies Inc.

Effective May 1, 2010

Limited Warranty for UV Pure Technologies'® water purification systems and peripheral parts purchased in Canada, the United States, Australia and New Zealand.

### **What this warranty covers:**

Defects in materials and workmanship in Products and Parts manufactured, sold or certified by UV Pure Technologies Inc. (UV Pure) including Hallett® systems, Upstream® systems, Cactus™ systems and parts such as replacement UV lamps, solenoid valves and other components sold or certified by UV Pure Technologies Inc. with which this warranty is included in or on the package.

### **What the period of coverage is:**

Five-year Limited Warranty for structural, hardware, and mechanical components. Specifically, this includes the following Parts: system casing (powder coated steel parts, machined and extruded aluminum parts, stainless steel parts, and ABS molded components), stainless steel manifolds, stainless steel self-cleaning mechanism, mechanical fasteners, and stainless steel flexible connector hoses.

Three-year Limited Warranty for electrical components, reflectors, and quartz sleeve. Specifically, this includes the following Parts: wiper motor, whisper cooling fan, circuit boards, ballast and micro-processor with digital display, wiring harnesses, lamp sockets, reflectors, quartz sleeve, and remote monitor (excluding any battery if included).

One-year Limited Warranty for lamps, sensor probes, solenoid valves, and remote lamp replacement reminder alarm. Specifically this includes the following Parts: UV lamps, UV sensors and the circuit board they are mounted in, temperature probes, solenoid and purge valves, and the remote lamp replacement reminder alarm.

Ninety-day Limited Warranty or Balance of Original Warranty for replacement Parts or Products. Specifically this includes any Parts or Products replaced or repaired under this Limited Warranty, and any Parts purchased for routine service or maintenance including UV lamps. This warranty period is for balance

of the original warranty or for 90 days from the date the Product or Part is repaired and/or returned to the first end-user whichever is longer.

**Who is covered:**

This Limited Warranty extends to you only if you are the FIRST END-USER PURCHASER and with respect to the ORIGINAL INSTALLATION.

**What we will do to correct problems covered by this Limited Warranty:**

During the warranty period, as set out above, UV Pure will repair or replace Products or Parts, at its sole discretion and cost, with the exception of shipping and handling charges. UV Pure may require that certain failed part be returned to UV Pure within 45 days for analysis and to facilitate continuous improvement; for example, circuit boards and sensors that fail must be returned to UV Pure. Replacement parts or systems may be functionally equivalent reconditioned/refurbished/pre-owned or new products or parts at UV Pure's sole discretion. UV Pure may provide software updates, at its discretion, but is under no obligation to do so. Based on an agreement between UV Pure and its service providers, Certified Service Dealers, this warranty will be honoured by either UV Pure or a Certified Service Dealer.

**How to get help:**

Call a Certified Service Dealer (CSD) or UV Pure's Customer Service toll free line: 1-888-407-9997. A complete list of Certified Service Dealers and their coverage areas is available on UV Pure's website: [www.uvpure.com](http://www.uvpure.com).

**What this Limited Warranty does NOT cover:**

Maintain your original PROOF OF PURCHASE. UV Pure or its Certified Service Dealers reserve the right to deny warranty coverage if you cannot provide proof of original purchase including date of installation, who you purchased the Product or Part from, and serial number.

UV Pure is not responsible for Parts or Products that are improperly installed, used and/or not maintained as set out in the Product Manual or as expressly advised by UV Pure. This Limited Warranty does not cover damage caused by accidents, acts of God, minor scratches or imperfections and normal wear and tear. This Limited Warranty is void if the Product is improperly installed, used in conditions that exceed UV Pure's specifications as set out in the Manual or Product Specifications, or if there is water damage due to improper installation or poorly or improperly tightened plumbing connections. This Limited Warranty is void if the Product or Parts have been altered or modified in any way by anyone other than a UV Pure technician or a Certified Service Dealer. Warranty

coverage may be void if the Product is operated in combination with ancillary or peripheral equipment not approved by UV Pure for use with the Products.

UV Pure's water purification systems are technically advanced. Certain models include UV sensors that monitor treatment effectiveness via on-board computers. Like all computers, they may be sensitive to fluctuations in the power grid, like surges or brown outs. UV Pure supplies Transient Voltage Surge Protectors (that have been certified to UL1449 standard or equivalent) with its Hallett and Upstream models in North America to help protect against damage from power fluctuation. Those models must be plugged into the supplied protectors in North America, and into equivalent protectors outside North America (not supplied with systems in those markets). Failure to install voltage protection in Hallett or Upstream installations will void warranty coverage. UV Pure highly recommends that all installations of its systems incorporate voltage protection.

This Limited Warranty excludes the cost of labour in removing and/or reinstalling any defective Product or Part. In the event that a Product is returned to UV Pure for repair or replacement under the terms of this Limited Warranty, the Product must be returned in its original shipping container and packaging. UV Pure will not be liable for damage to the Product during shipping otherwise.

UV Pure does not assume any liability for personal injury or property damage caused by the use or misuse of any Product or Part. UV Pure is not liable for special, incidental, indirect or consequential damages. UV Pure's liability is limited to repair or replacement of the defective Part or Product and this liability shall terminate upon the expiration of the applicable warranty period as set out above.

This Limited Warranty may be amended or changed at any time, at UV Pure's sole discretion, without notice.

**UV Pure offers inspection and refurbishing for older systems.**

To assist our customers, UV Pure's certified technicians can provide inspection, recommendations, cost estimates, and complete refurbishing of older systems that may be out of warranty.